

MetraComp

Certified PPO Highlights



MetraComp, Inc. is a New York State Certified Preferred Provider Organization (PPO) created specifically with workers' compensation in mind. MetraComp contracts with medical providers that understand the complexities and nuances of workers' compensation. Providers in the MetraComp network treat with a focus on helping injured employees return to work as soon as medically appropriate.



What is a Certified PPO?

A Certified PPO is a workers' compensation plan certified by the Department of Health, owned, operated or administered by an entity such as MetraComp, that has the capacity to establish a network of service providers and that provides or arranges for the coordination and delivery of all required services.

Goals of a Certified PPO

- Assure timely medical treatment
- Support expeditious return-to-work, as appropriate
- Improve quality of medical treatment
- Reduce health care and other related costs

Certified Counties

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|--------------|------------|---------------|
| • Albany | • Madison | • Putnam |
| • Bronx | • Monroe | • Queens |
| • Broome | • Nassau | • Rensselaer |
| • Cayuga | • New York | • Richmond |
| • Chautauqua | • Niagara | • Rockland |
| • Columbia | • Oneida | • Saratoga |
| • Dutchess | • Onondaga | • Schenectady |
| • Erie | • Ontario | • Suffolk |
| • Kings | • Orange | • Ulster |
| • Livingston | • Oswego | • Westchester |

Benefits of a Certified PPO

- Initial treatment by a PPO provider is required and has been shown to be a strong indicator of an injured worker remaining in network for all treatment throughout the life of the claim
- Direction of Care for 30 days from the first visit with a PPO provider
- The certified PPO is only means by which employer may direct care and gain some control
- Discounted fee arrangements with participating providers
- Guaranteed timely access to providers
- Mandatory care management including
 - Utilization review
 - Telephonic and field case management
 - Return-to-work
- New York State approved and credentialed PPO network
- Access to a network of providers who are authorized by the New York Workers' Compensation Board to treat workers' comp injuries
- Complaints/Grievances Support
- Although MetraComp has not yet completed a closed case study of outcomes, similar programs in other jurisdictions have shown an average 21% reduction in total cost per claim and a 31% reduction in the number of weeks an injured worker remains out of work
- Quality Assurance/Quality Improvement Program

**To learn more, contact
us at 800.790.8662
or info@cvty.com**